

# NBN COAT (CHANGE OF ACCESS TECHNOLOGY) TERMS AND CONDITIONS

## **Eligible Technologies : FTTN & FTTC**

### **Conditions:**

- I. Must be eligible for Fibre-On-Demand (SQ).
- II. Must meet NBN Criteria (no charges).

FTTP Installation Fees will be waived if:

- Service remains active for 12 months upon completion.
- Service is not cancelled within 12 months upon completion (churn loss does not count, but service will have to be churned back).
- No downgrade of speed occurs within 12 months upon completion.

Note: Failure to comply will automatically result to a \$200 gst ex fee.

- III. Must meet minimum speed upgrade.

Minimum Speed Upgrade

- FTTN/FTTB - at least 100/20 Mbps
- FTTC - at least 250/25 Mbps